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# Zero Petroleum - Pre-Order Fossil-Free Fuel - Terms and Conditions

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## About us

We are Zero Petroleum Limited, a company incorporated and registered in England with company number 11911847. Our registered office is at Michelin House, 81 Fulham Road, London, United Kingdom, SW3 6RD.

## About these terms and our Product

These are the pre-order terms and conditions which apply to pre-orders for our fossil-free fuel product ("Product"). We believe that our Product is the first fossil-free petrol available to pre-order to the public. The terms are 'pre-order' due to the production lead-in time involved.

## Placing a pre-order

A "pre-order" is an order for a product that is not yet available for sale. In order to pre-order our Product, we need to obtain certain information from you, including your name, address and billing information. It is your responsibility to ensure this information is accurate and up-to-date. We will not be able to keep you informed if you do not provide this.

## Payment

You need to make payment in full when making a pre-order for our Product. Please note that pre-payment is not a guarantee that the Product will be available. Your pre-order and payment is treated as an offer to buy the Product. That offer is only accepted by us when the Product is despatched.

## Cancellation

You may cancel your pre-order and obtain a full refund via [sales@zeropetroleum.com](mailto:sales@zeropetroleum.com) at any time up until 3 months after pre-order placement. Please note that we reserve the right to reject your offer and cancel your pre-order for any reason, and at any point prior to despatch, with a full refund.

## Delivery

Delivery dates we give you initially are estimates only. We will do our best to keep you informed about changes in delivery dates. We deliver to mainland UK addresses inclusive within the Product price. Delivery to other locations is subject to request and will attract additional delivery charges. We use your personal data as set out in our Privacy Notice. How we use any personal data you give us is set out in our Privacy Notice available on our website.

## Standard terms and conditions

All purchases of our Product are subject to our standard terms and conditions of sale. We will notify you of these before you complete the purchase and at least 4 months before the estimated delivery date we have given you.

## Other important terms apply to our contract

Personal use only. These terms cover the pre-order of our Product for personal use only. If you are looking to order or purchase the Product for business use, please contact us to discuss this separately.

## Liability

To the extent permitted under English law we shall have no liability to you for any loss, damage or claim arising out of or related to the pre-ordering of our Product. Governing law. These terms are governed by English law. Any disputes relating to your pre-ordering of our Product shall be subject to the exclusive jurisdiction of the English courts.